Marketing Report March 2024

Jen Hanson
VP of Marketing/Chief Marketing Officer



Marketing Initiatives in FY24

1 New MIC Website



2 Marketing Team Restructure



3 MIC Video Projects

5



4 Digital Asset Management



Community Music School Features



1 - New MIC Website

Our new website is modern, efficient, attractive, and wellorganized. Traffic to our website is up significantly. Data shows people find what they need quickly.

2 – Staff & Process Changes

Streamlining our workflow, fine-tuning project management, and adding a full-time Social Media Coordinator.

3 – MIC Video Projects

A full-scale, professional video project is underway this year. Delivery by the Gala. Short-form videos have been a huge success on social media.

4 – Digital Asset Storage

Implementing new software for photo and video storage ensures our digital assets are safely stored and easily accessible for promotions.

5 - CMS Program & Faculty Features

Highlighting our campuses, faculty, and programs using strategic campaigns featuring photos, videos, blog posts, and social media.

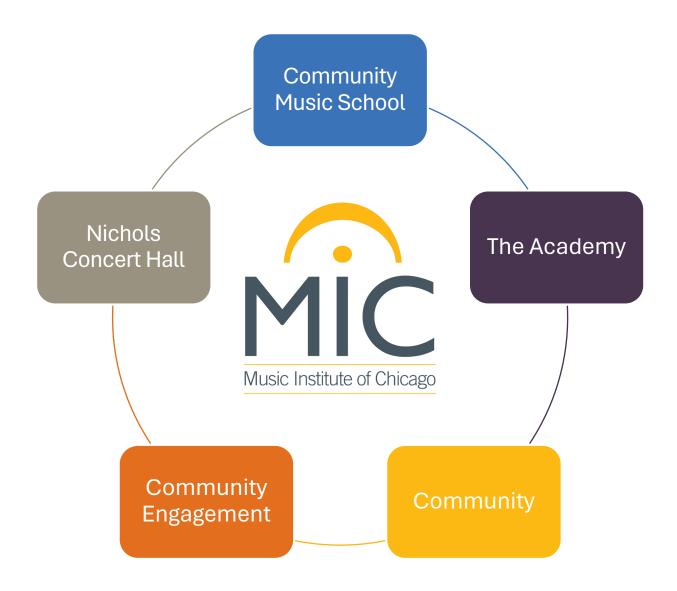
One clear message for MIC in 2024

"Music lessons and performance opportunities
For beginners, casual learners, and aspiring professionals.
Private lessons and group classes.
Find your place at the Music Institute of Chicago."





There's a place for everyone at MIC!



We bring our brand message to every touchpoint.



- Website
- Photos
- Videos
- •Emails
- Blog Posts
- Short form Videos
- Testimonials
- Paid Ads
- Inquiry Meetings
- •Social Media Profile Pages
- Social Media Content
- Concerts & Recitals
- Masterclasses
- •Summer Camps & Programs
- •Community Engagement Events
- Open Houses
- •Flyers & Posters
- Postcards & Mailers



MIC is not a secret anymore!



Website Traffic

People find us in Google searches, Social Media, Emails, Paid Ads, and Press Articles.

Social Media Reach

Our social posts reached 196,000+ people in 2023. A 601% jump from 2022.

Email Opens

The average non-profit email open rate is 25%. For the private sector, its more like 6%. Ours is 48%.

*Source: CauseVox

Inquiries in FY 24 so far

Up by 50 over FY23 as of 2/29/24. Open Houses, word of mouth, website content, and social media have driven inquiries.





Help us spread the word!











The best marketing is word of mouth.

Satisfied students, parents, and families become natural ambassadors for MIC. Personal recommendations carry a sense of trust and authenticity.

Positive experiences create a ripple effect. Happy students, teachers, admin, and staff attract new students, enhancing our reputation organically.

High-quality teaching is the cornerstone of MIC's success. *Thank you for all you do!*